

Welcome! The Ajax Public Library is committed to providing a safe, welcoming, and respectful environment where all customers can enjoy the services they wish to access.

In order to provide the best possible experience for Library customers, everyone must:

- Treat each other courteously.
- Respect each other's privacy
- Respect Library property.
- Follow Library rules.

Further, everyone is expected to:

- Ensure that children under the age of 10 are properly supervised.
- Dress appropriately, including wearing shirts and shoes at all times.
- Leave your pets at home, unless they are a registered service animal, or part of an authorized program.
- Abide by the direction of Library staff.

In order to maintain a harmonious environment, please avoid:

- Disruptive behavior.
- Entering "*Staff Only*" areas without permission, and/or the use of unauthorized entrance/exit points.
- Photographing, or filming on library property without prior written approval of the Library.
- Use of sports equipment or transportation devices on Library property (skateboards, roller-skates, bicycles, scooters), except when used by a person with a disability.
- Smoking in the Library.

For the comfort and safety of all customers and colleagues, Library staff will ensure that inappropriate behaviours are addressed. Staff have the authority to ask customers to leave the premises at any time, and can ask customers to open their bags for inspection.